

# DISCRIMINATION IS AGAINST THE LAW

\_\_\_\_\_ **ABC Family Medicine** \_\_\_\_\_ complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. \_\_\_\_\_ **ABC Family Medicine** \_\_\_\_\_ does not

exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

\_\_\_\_\_ **ABC Family Medicine** \_\_\_\_\_ provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact \_\_\_\_\_ **Jane Doe** \_\_\_\_\_

If you believe that \_\_\_\_\_ **ABC Family Medicine** \_\_\_\_\_ has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Jane Doe** \_\_\_\_\_ **123 Main Street** \_\_\_\_\_  
**Anytown** \_\_\_\_\_ **GA** \_\_\_\_\_ **12345** \_\_\_\_\_ **123-456-7890** \_\_\_\_\_ **TTY-123-456-7890**  
Fax-**123-789-1234** \_\_\_\_\_ **janedoe@abcfamilymedicine.com**

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, \_\_\_\_\_ **Jane Doe** \_\_\_\_\_ is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- By mail at

U.S. Department of Health and Human Services  
200 Independence Ave. SW  
Room 509F HHH Building  
Washington, DC 20201

- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>